

## Shilshole Bay Marina Best Practices for Customer Emergencies

*Welcome to the Shilshole Bay Marina. It is our hope that you are able to enjoy your time here at the marina without incident. However, in the real world, things happen. As boaters well know, safety is a huge part of any boating activity. If all of us keep safety in mind in our daily activities, the environment will be safer for all. With that in mind, we recommend the following procedures for all emergencies:*

1. In all cases of emergency, remove yourself from the dangerous area and call 911 immediately. Your location is the Shilshole Bay Marina 7001 Seaview Ave NW, Seattle WA.
2. Notify the marina when you are safe and are able to do so @ 206-787-3006.
3. For non-emergencies, please use the below phone list as appropriate.
  - a. Shilshole Bay Marina Office (206) 787-3006, after hours cell/Security Guard (206) 601-4089 / VHF Channel 17
  - b. Port of Seattle Police (206) 787-3490 Option 5
  - c. Seattle Police: (Non-Emergency) 206-625-5011
  - d. Seattle Fire: (Non-Emergency) 206-386-1400
4. For Spilled Contaminates into the Environment
  - i. Please contact National Reporting Center Hotline for Spills Puget Sound Phone 1-800-424-8802 & the marina office 206-787-3006.

General Safety Information & Practices to keep in mind.

- **Closest Hospital and Emergency Room**  
Swedish Medical Center in Ballard  
5300 Tallman Ave. N.W.  
Seattle, WA 98107-3932 Phone: 206-782-2700
- **Good Housekeeping & Awareness**
  - Where is the safety equipment located?
  - Where are the exits, ladders?
  - Do you have an emergency bag made up that you can quickly grab?
  - Always keep pathways to exits clear including the finger piers.
  - Are children wearing their Personal Floatation Device and does it fit properly?
- **Medical Emergencies**
  - The Marina Service Vehicles and the Marina Office have Automated External Defibrillators.
  - There is a First Aid Kit in the Marina Office and in the Marina Service Vehicles.

### **Marina Personnel-Response to Emergencies**

*(Security Guards are not authorized to take any of the actions listed below.)*

1. **Boat Taking on Water** – Upon first notification of a vessel taking on water, the owner of the vessel will be called at their contact numbers and notified. Owners are expected to

immediately check on the vessel. Vessels are the responsibility of the owners. If staff can safely access the vessel and place de-watering pumps on the vessel, they will attempt to do so. They will not do anything that is beyond their training level. Confined space entry is not allowed and must be done by certified professionals.

2. **Environmental Spills** – In most cases, the marina will respond to spills. Please call the marina as soon as you see a spill. We have absorbents and other equipment to prevent the spread of the contaminant. Staff may only proceed up to their level of training. (206) 787-3006.